# Table of Contents

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Install MyChart app on mobile device</td>
<td>1</td>
</tr>
<tr>
<td>Schedules video visit on MyChart</td>
<td>2</td>
</tr>
<tr>
<td>E-Check-in via MyChart</td>
<td>4</td>
</tr>
<tr>
<td>Starts video from Apple device</td>
<td>6</td>
</tr>
<tr>
<td>Starts video from Android device</td>
<td>10</td>
</tr>
</tbody>
</table>
Install MyChart app on mobile device

The following is the best way to find the correct app for this organization.

1. Go to www.ormc.org and tap on MY CHART tile
2. From the next page scroll down and select your app store
3. Install this app and open it
4. Accept the terms and conditions of app (there will be location service popup, allow location service or Deny it)
5. Open MyChart app, search for “Ghv” and select this organization
6. Enter username and password to log in or Sign up for a new account
Schedules video visit on MyChart

The following steps will guide you to schedule a video visit.

1. Log in using your username and password

2. Tap **Appointments** to schedule a visit

3. Tap **schedule an appointment**

4. Select “Tell us why you’re coming in”
5. Tap Video Visit

6. Select the Date and Time you want

- Problem Follow-Up Visit
  A visit to follow up on a specific medical concern.

- Well Child Check-Up
  A routine Well Child visit.

7. Verify information, enter a reason for visit, then tap schedule

8. Done!

- Video Visit with Anila Khaliq, MD
  Friday April 17, 2020
  8:00 AM (15 minutes)

- Video Visit
  This is a video visit – once your appointment is scheduled, please make sure your webcam is working.

- What is the most important thing you want addressed during this visit?
  Enter a reason for visit

- Visit Instructions
  Please make sure to download the Zoom App in Apple App Store or Google Play Store if you are using a mobile device.

- SCHEDULE
E-Check-in via MyChart

When you are ready to eCheck-In give yourself some extra time as this may take a while for you to verify, update, and enter new information into the system.

1. Log in using your username and password

2. Tap **Appointments** to schedule a visit

3. Tap **eCheck-In**

4. Verify personal info, update payment info, medications, allergies, health issues, enter travel history, and answer questionnaires. Tap **submit** at the end to complete the eCheck-In
eCheck-In is completed. Tap Close

Thanks for Using eCheck-In!
The information you've submitted is now on file.
When you arrive, you may need to:

Make Payments

30636
Starts video from Apple device

The following are the steps to start the video meeting from an iOS device.

1. Log in using your username and password

2. Tap **Appointments** to schedule a visit

3. Tap your appointment to open it

4. Tap **Begin Visit**

---

Log in using your username and password

Tap **Appointments** to schedule a visit

Don't have an account?

SIGN UP NOW

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MyChart

Patient

1. Test Results
2. Messages
3. Appointments
4. Medications
5. Health Summary
6. Billing
7. Questionnaires
8. Track My Health
9. Share My Record

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**Appointments**

**NEXT 7 DAYS**

APR 17, 2020
MC VIDEO FOL UP
Join by 7:45 AM
Starts at 8:00 AM
15 minutes

CANCEL

---

GET READY

**eCheck-In Complete**
The information you’ve submitted is now on file. When you arrive at the clinic you may have additional steps to complete.

**Appointment Confirmed**
You will not receive a reminder call for this appointment.

**Review Instructions**
Please make sure to download the Zoom App in Apple App Store or Google Play Store if you are not already using it.
5. Your device will try to open Zoom if you have it, otherwise you’ll see this. Tap OK to continue.

6. Tap View to get the app from app store.

7. Install the Zoom Cloud Meetings app.

8. After installing Zoom DO NOT open it. Go back to MyChart and Begin Visit.
Tap **Open** to start Zoom app
(3139 time MyChart passed meeting info to Zoom app)

Now you will be placed in a virtual waiting room and meeting will start when Dr. starts video.

Doctor started the video.
Tap **Join with Video** to join

Tap **OK** to allow Zoom to use your microphone
<table>
<thead>
<tr>
<th>Step</th>
<th>Instruction</th>
</tr>
</thead>
<tbody>
<tr>
<td>13</td>
<td>Wait for doctor to <strong>admit</strong> you to the virtual meeting room</td>
</tr>
<tr>
<td>14</td>
<td>Tap <strong>Call using Internet Audio</strong></td>
</tr>
<tr>
<td>15</td>
<td>Finally! You are in the meeting. You can see yourself top right and Doctor is front center</td>
</tr>
<tr>
<td>16</td>
<td>Special icons to note</td>
</tr>
</tbody>
</table>

- **This icon lets you enable and disable your audio**
- **This icon lets you enable and disable your video**
- **This icon shows you a list of all the participants in the meeting**
- **This icon gives you additional options**
Starts video from Android device

The following are the steps to start the video meeting from an Android device.

1. **Log in using your username and password**

   ![Log in using your username and password](image)

2. **Tap Appointments to schedule a visit**

   ![Tap Appointments to schedule a visit](image)

3. **Tap your appointment to open it**

   ![Tap your appointment to open it](image)

4. **Tap Begin Visit**

   ![Tap Begin Visit](image)
5. Your device will try to open Zoom if you have it. If you do not have it, then Tap View to download and install it.

6. Tap Install to get the app from app store.

7. After installing Zoom DO NOT open it. Go back to MyChart and Begin Visit.

8. Tap Zoom to start Zoom app. (This time MyChart passed meeting info to Zoom app.)

GET READY

eCheck-In Complete

The information you’ve submitted is now on file. When you arrive at the clinic you may have additional steps to complete.

Appointment Confirmed

You will not receive a reminder call for this appointment.

Review Instructions

Please make sure to download the Zoom App in Apple App Store or Google Play Store if you are using a mobile device.

BEGIN VISIT
Now you will be placed in a virtual waiting room and meeting will start when Dr. starts video.

When the Doctor starts the video, a pop up will ask you to enter your name, then tap OK to continue.

Please enter your name

Your Name

Cancel  OK

Wait for Doctor to admit you to the virtual meeting room.

Please wait, the meeting host will let you in soon

Zoom Video Visit

Tap Got it to continue

Please allow Zoom access permission.

For the best meeting experience, Zoom may ask to access to your microphone, camera, and storage.

Got it
Finally! The meeting started. You can see yourself bottom right and Doctor is front center. Tap **Call via Device Audio**

13

**14** Special icons to note

- **Join Audio**
  - This icon lets you **enable and disable** your audio

- **Start Video**
  - This icon lets you **enable and disable** your video. Your video is off by default, tap it to enable it

- **Participants**
  - This icon shows you a list of all the participants in the meeting

- **More**
  - This icon gives you additional options